



Consulting-Portal Inc.

Lower the Cost of ITSM Process Design Implementation and Maintenance

Available as an on-demand service, eProcess is Consulting-Portal's approach to accelerating Process Design Implementation. This on-demand process modeling tool leverages a library of field-tested IT Service Management (ITSM) Process templates and automated document generation to lower the cost of Process implementation.

Toronto, ON – October 27, 2008 – Consulting-Portal, a leading IT Service Management (ITSM) Process Design and Implementation company has used its 9 years of field experience to create a solution that allows organizations to design and implement Processes with ease.

Using its extensive experience across all industry sectors Consulting-Portal has created a Process modeling tool that utilizes field-tested processes. eProcess was designed and built from the ground up by practitioners who design and implement processes for a living thus making it a very practical solution.

This solution is more than just Process Templates, eProcess enables the user to interactively add, modify and delete any element of a Process. Once a Process has been customized, detailed reports and documents can be automatically generated right from the tool. eProcess allows the user to then capture detailed workflow, data and tool specifications thus accelerating tool customization. With its role-based security feature, eProcess allows an organization to streamline Process design and management.

eProcess is a Software as a Service solution, meaning there are no hardware or software purchase costs. It allows for rapid implementation and is subscription-based.

“As a consulting company, eProcess has allowed us to reduce the time and cost of Process design projects for our clients. We are now pleased to provide the same capabilities to in-house Process Design teams.” Said David Mainville, Co-Founder and CEO of Consulting-Portal. Visit <http://www.cportalinc.com/eprocesslaunch.php>

About Consulting-Portal Inc.

Established in 1999, Consulting-Portal is an ITSM consulting company with clients in North America and Europe. It is focused on delivering services that help Fortune 500 and mid-size companies assess, design and implement robust IT Service Management processes. CP has offices in Atlanta, Georgia and Toronto, Ontario.

CP provides Tactical and Practical consulting services including: strategies for a successful ITSM program, BSM and virtualization initiatives, assessment and roadmap, IT process design, ITSM tool selection and technical design, as well as process and ITSM tool implementation. CP also offers a full curriculum of ITSM education including: ITIL, ISO and CobiT. Classes are offered in on-site or online format.

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